

REAL ESTATE AND RENTAL PROPERTY SERVICES DURING COVID-19

Real estate/rental property services are an **essential service** when necessary to assist in compliance with legally mandated activities.

Leasing agents may show a person property for rent if there are no current residents. Social distancing requirements must be used during the showing and in your office with all employees. We encourage any of your staff to work remotely, if possible.

The use of video showings is advised for people to narrow choices. Our primary concern with in-person property showings is the many points of contact where COVID-19 can spread. Having a property showing to even a limited number of people puts the health of your residents and your staff at risk.

When your maintenance staff enters non-vacant properties to perform essential maintenance, please instruct them and your leasing staff to ask the following before entering the household.

Is anyone in the household currently sick (doesn't matter what the illness is)? If so, do not enter the household. Wait to enter the household until everyone is well and the home has been disinfected.

Is anyone in the household currently in quarantine (meaning they were told by the health department to stay home because they were a close contact to someone who has the virus, they recently returned from somewhere with community transmission, or they have been tested for COVID-19 and are awaiting their results)? If so, do not enter the household. Wait to enter the household until the quarantine has been lifted and the home has been disinfected (generally 14 days).

Is anyone in the household in self-isolation (meaning that they have active COVID-19)? If so, do not enter the household. Wait until self-isolation has been lifted, the household member has been told by the health department that they are no longer contagious and the house has been disinfected (time varies, but a minimum of 7 days).

If there is an emergent situation and the property needs to be accessed, please contact Columbia/Boone County Public Health and Human Services at 573.874.7355.